

Support Services



Support Services

Instructional Support Services

Instructional Support Services is composed of the Academic Testing Center, the Library, the Center for Tutoring and Learning, the Instructional Technology Center, Adult Learning Skills Lab, and Computer Services. These six areas have retained their autonomy but work cooperatively with each other.

Instructional Support Services provide diverse assistance to the college faculty, students, staff, and community. Learning is both a product and process. Within these areas are a consortium of specialists working toward the improvement of learning on campus.

Academic Testing and Career Services Center

Academic Testing - The Center offers proctoring of the following exams: Make-up exams for instructors, as well as correspondence and online tests for EWC and other colleges; Collegiate Assessment of Academic Proficiency (CAAP) tests; College Level Examination Program (CLEP) and DANTES Subject Standardized Test (DSST) credit by examination testing; High School Equivalency Certificate exams (High School Equivalency Test – HiSET, or General Educational Development – GED); ACT College Entrance exams; COMPASS Placement Exams; ACT WorkKeys; Health Occupational Aptitude Exam (HOAE); and certification exams through Castle Worldwide.com. The Testing Center also provides American Disabilities Act accommodations for qualifying students.

All testing is by appointment only. For more information or to make appointments, contact the coordinator in the Tebbet Building Room 133 or by phone at 307.532.8288.

Career Services - The Center offers assistance in writing resumes, developing interview skills, and information on employer expectations and success on the job. The Center also offers the Kuder Journey interest survey and career guidance tool to assist in indentifying appropriate career paths. For more information or to make appointments, contact the coordinator in the Tebbet Building room 133 or by phone at 307.532.8288.

Library

Located in the Tebbet Classroom Building, the Library is an attractive, central facility for research and study. The Library plays a vital role in the educational mission of Eastern Wyoming College. Resources are selected to support the instructional and recreational needs of the College and community. The Library also has access to online databases, on and off campus, through the Internet, all of which make the EWC Library part of the world-wide library community. It is open during the day, 4 evenings a week and on Sundays. When classes are not in session, library hours will be posted. Library personnel are available to assist patrons with their informational needs and to offer bibliographic instruction. For materials not available at the EWC Library, access is provided through interlibrary loan. For the convenience of library patrons, a coin operated photocopier is available as well as a microform reader/printer and a fax machine. The Library operates under the Library Bill of Rights which guarantees the unbiased provision of materials and protects patron privacy.

Center for Tutoring and Learning

The Center for Tutoring and Learning is where all Eastern Wyoming College students can get help from a trained student-tutor in most areas of study. Check the schedule posted every spring and fall to find a tutor that's right for you. No appointment necessary – just drop by. The Center is located in Tebbet 140, directly below the Library.

The Center for Tutoring and Learning can:

- provide tutors for most EWC courses
- set up study groups
- host review sessions
- advise students on study skills

Students can also call the Center for Tutoring and Learning toll-free. Just dial 866.392.3478 to talk to a tutor.

All EWC students have **free access 24/7** to the online tutoring service SmarThinking. SmarThinking can be reached via LancerNet.

All services are free to EWC students.

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Instructional Technology

The purpose of this department is to support faculty as they develop distance learning courses and expand distance learning offerings. This department works closely with the Distance Learning committee and faculty members. With training in instructional design (curriculum planning) and delivery, primary support is for the technology of distance learning. Services include: consultation for course planning and delivery, support for distance delivery via online Internet systems and interactive television, consultation and support for adding web components to traditional and non-Internet distance education courses, technical training for the interactive television classroom, training in distance delivery strategies and technologies, and training to use campus classroom technology. The department also provides faculty access to graphic, audio and video production, and editing.

Adult Learning Skills Lab

Adult Education classes are free to the public and are held in Torrington in Tebbet Room 140 on a regular basis. Classes are held at each outreach site in the Eastern Wyoming College service area. Programs of study include basic literacy, high school equivalency, workforce literacy, English as a Second Language, and EL Civics. Enrolled participants are encouraged to acquire computer, work, and life skills through various activities and assignments, regardless of the area of concentration. The large study area and adjacent computer lab provide learners with the opportunity to access technology to enhance the learning experience. The program offers managed enrolled classes and individualized study plans for people from the age of 16 and beyond. Distance learning opportunities are also available through Blackboard Collaborate and the Aztec software technologies. Enrollment in the program begins with an initial assessment battery using either TABE and/or BEST tests. Services are coordinated with the NOWCAP Family Literacy program, EWC Workforce Development, Wyoming Workforce Services, and a multitude of local agencies. The web address is ewc.wy.edu click the link to Academics and then to Adult Learning Center.

Computer Services

The Computer Services Department provides a wide range of services to the students and staff of Eastern Wyoming College. All classrooms

are equipped with multimedia systems for enhanced learning opportunities. Classroom labs are provided with current hardware and software to support academic instruction in accounting, business studies, word processing and curriculum-specific training. Student labs are available in the residence halls and classroom buildings, with extended hours of operation evenings and weekends in the Student Center and Library.

High speed internet access is provided to users on the main campus in both wired and wireless formats. Residence halls provide both wired and wireless internet access in the student rooms.

Students have free access to a host of online search engines and over 75 research databases through the Eastern Wyoming College computer network.

Eastern Wyoming College provides similar, but more limited, computer access and internet services to students enrolled at the Douglas, Guernsey, Glenrock, Hulett, LaGrange, Lusk, Moorcroft, Newcastle, Sundance, Wheatland and Upton campuses, in partnership with host agencies.

The guidelines for ethical and proper use of computer resources by students are outlined in the Student Handbook. Improper use of these resources may result in suspension of access privileges, student probation, suspension or dismissal.

GEAR UP

GEAR UP and Eastern Wyoming College work to help middle school and high school students prepare for college each step of the way. Gaining Early Awareness and Readiness for Undergraduate Programs (GEAR UP) focus time and effort in working closely with these students and helping them be successful in all aspects of education so that pursuing postsecondary education becomes a reality. This is an on-going service that helps students plan for college, explore career choices, provides tutoring and information on how to pay for college, campus tours, Summer activities, ACT prep, and scholarships.

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Counseling Services

Personal Counseling

A student's success in college is to a large degree dependent on his/her ability to adjust to the total college environment – academically, socially, personally, and emotionally. The Counselor at Eastern Wyoming College, through individual counseling and/or group counseling, is available to assist in these areas. The primary goal of Counseling Services is to help EWC students mature toward independence, health, and stability.

Parents, faculty, students, and staff are encouraged to utilize EWC Counseling Services by referring students in need of assistance. In some cases, students will be referred to other agencies or service providers best qualified to assist with the defined issue.

Career Counseling

The EWC Counseling Center provides the Kuder Career Development system free of charge to students wanting to explore college majors, career choices, and educational opportunities. This is a comprehensive online based system that provides three inventories aimed at identifying skills, interests, and values. It offers extensive information regarding careers, occupational goals, salary and employment trends, vocational school, technical school, college and university information as well as required training/education for specific occupations. This powerful system includes access to job banks in all fifty states. Interested students can make appointments for career counseling with the EWC Counselor.

Disability Services

EWC is committed to providing information, accommodation services, and agency referral to students with any type of documented physical, cognitive, or psychological disability.

Goal:

To promote the independence and self-sufficiency of students with disabilities, and encourage the provision of equal opportunities and access in education for students with disabilities at Eastern Wyoming College as mandated by Section 504 of the Rehabilitation Act of 1973, the Americans

with Disabilities Act of 1990 (ADA), and the ADA Amendments Act of 2008.

Services Available:

- Interpreter, Reader, and Recording Services
- Classroom Technology, and Services Available
- Advocacy with Faculty and Staff
- Test-Taking Accommodations
- Assistance with Study Skills, Note-Taking, and Test Preparation
- Career, Academic, and Personal Counseling
- Tutoring Services
- Academic Technology Equipment Loan Assistance

Eligible:

Any student enrolled at Eastern Wyoming College who has a documented physical disability or learning disability is eligible for assistance.

Contact:

Debbie Ochsner
Director of Counseling & Disability Services
Eastern Wyoming College
3200 West C Street
Torrington, WY 82240
307.532.8238

or

ADA Coordinator/Director of Human Resources
Eastern Wyoming College
3200 West C Street
Torrington, WY 82240
307.532.8330

TTY: via WY Relay 1.800.877.9965