

Program Name_Certificate Information Support Specialist_____

Participants in Goal Setting_____Lee Myers_____

Date:___10/4/2010_____

Goal 1

Provide CIS majors with the computer knowledge necessary to competently repair and maintain computers.

Objective 1a: Students will be competent in the skills, techniques, and methods of the repair and maintenance of personal computers.

Measure: CompTIA A+ Certification Test, projects, classroom assessments, internship experience

Objective 1b: Students will be competent in the skills, techniques, and methods of the maintenance and repairs of the Windows Operating System.

Measure: CompTIA A+ Certification Test, projects, classroom assessments, internship experience

Objective 1c: Students will be competent in the soft skills needed for working with people as a computer technician.

Measure: projects, classroom assessments, internship experience

Goal 2

Provide CIS majors with the computer networking knowledge to set up and manage a Local Area Network.

Objective 2a: Students will be competent in the skills, techniques, and methods of designing and setting up a wired LAN.

Measure: projects, classroom assessments, internship experience

Objective 2b: Students will be competent in the skills, techniques, and methods of designing and setting up a wireless LAN.

Measure: projects, classroom assessments, internship experience