

## Tami Afdahl

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**From:** Andrea Bryant  
**Sent:** Thursday, February 26, 2009 3:39 PM  
**To:** Tami Afdahl  
**Subject:** RE: question for FOE

I'll pull one next week and email it to you for the evidence library.

Andrea

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**From:** Tami Afdahl  
**Sent:** Thursday, February 26, 2009 3:12 PM  
**To:** Andrea Bryant  
**Subject:** RE: question for FOE

Andrea,  
This is great! Thanks so much. Also, Lynn mentioned something about a report that shows SmarThinking usage? That would be great to add to the evidence library if you don't mind sharing a copy.  
Thanks again,  
Tami

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**From:** Andrea Bryant  
**Sent:** Thursday, February 26, 2009 9:12 AM  
**To:** Tami Afdahl  
**Subject:** RE: question for FOE

Ok. Here's a stab at this. Let me know if you need more or different information.

I wouldn't say that I have a systematic assessment in place for the SMARTHINKING Workshops. What I do assess is how many students attend and get new accounts created during the workshops. Then I can monitor how usage is affected after the workshop – who is using hours, what kind of hours are they using, and how many hours are they using of the service. This would also be how I gauge the effectiveness and determine if I need to make any improvements to the workshop. The other item I assess informally during the workshop is how comfortable the students are to be able to navigate around to the different features of the service. If I have oriented them well, they should feel pretty comfortable going to the different parts of the site. I have changed the platform from visiting individual College Studies classes to present the workshop to having 5-7 campus-wide workshops during a one-two week time period that anyone can attend. I will visit individual classrooms if requested and if it can't be worked out for the students to attend one of the campus-wide workshops.

Have a nice day!

Andrea

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**From:** Tami Afdahl  
**Sent:** Thursday, February 26, 2009 9:01 AM  
**To:** Andrea Bryant  
**Subject:** RE: question for FOE

The first part – the focus of our dimension is on assessment and improvement and we decided to look at special focus workshops. Judy had already gathered great information from you on the Bridge program, but I just noticed from my notes that we were curious about other special focus workshops you conduct – such as SmarThinking.

Thanks,  
Tami

**From:** Andrea Bryant  
**Sent:** Thursday, February 26, 2009 8:59 AM  
**To:** Tami Afdahl  
**Subject:** RE: question for FOE

Hi Tami – Do you want to know about my assessment and the effectiveness of the workshops or of the SMARTHINKING service itself?

Andrea

**From:** Tami Afdahl  
**Sent:** Thursday, February 26, 2009 8:53 AM  
**To:** Andrea Bryant  
**Subject:** question for FOE

Andrea,  
For my FOE report/research on the Improvement Dimension, could I please ask you about SmarThinking workshops?

Do you have systematic assessment in place?

What do you use to gauge effectiveness and to make improvements?

Thanks for your help,  
Tami

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**Composite Data: EWC-On Campus 08-09,EWC-Outreach Centers 08-09**

From 08/01/2008 00:00 to 03/03/2009 23:59

**Composite Data: By Interaction**

| Interaction Type    | Sessions   | Hours:Minutes    |
|---------------------|------------|------------------|
| Online Writing Lab  | 257        | 147:35:00        |
| Submitted Questions | 28         | 9:20             |
| Live Sessions       | 84         | 35:07:00         |
| <b>Total</b>        | <b>369</b> | <b>192:02:00</b> |

**Composite Data: By Subject**

| By Subject               | Sessions   | Hours:Minutes    |
|--------------------------|------------|------------------|
| Algebra                  | 43         | 15:03            |
| Basic Math Skills        | 16         | 4:49             |
| Biology                  | 2          | 0:44             |
| Calculus Single Variable | 12         | 6:05             |
| Career Writing           | 9          | 5:15             |
| Essay Center             | 248        | 142:20:00        |
| General Chemistry        | 17         | 10:10            |
| Geometry & Trigonometry  | 3          | 1:45             |
| Intro Accounting         | 2          | 0:15             |
| Intro Human A& P         | 1          | 0:08             |
| Introductory Finance     | 2          | 0:32             |
| Organic Chemistry        | 1          | 0:20             |
| Statistics               | 1          | 0:22             |
| Writing (All Subjects)   | 12         | 4:14             |
| <b>Total</b>             | <b>369</b> | <b>192:02:00</b> |

**USAGE REPORT FOR****Wyoming CC Commission -- EWC-On Campus 08-09:22707**

From 08/01/2008 00:00 to 03/03/2009 23:59

**Total Usage to Date**

|                            |            |                  |
|----------------------------|------------|------------------|
| <b>Total Registrations</b> | <b>187</b> |                  |
| Online Writing Lab         | 188        | 109:40:00        |
| Submitted Questions        | 26         | 8:40             |
| Live Sessions              | 76         | 32:14:00         |
| <b>TOTAL INTERACTIONS</b>  | <b>290</b> | <b>150:34:00</b> |

**Usage for Period Aug 01, 2008 to Mar 04,2009**

|                                  |     |
|----------------------------------|-----|
| Distinct users during period:    | 105 |
| New registrations during period: | 178 |

**By Interaction type**

| Interaction Type    | Sessions   | Hours:Minutes    |
|---------------------|------------|------------------|
| Online Writing Lab  | 188        | 109:40:00        |
| Live Sessions       | 76         | 32:14:00         |
| Submitted Questions | 26         | 8:40             |
| <b>Total</b>        | <b>290</b> | <b>150:34:00</b> |

**By Subject**

| Subject                  | Sessions   | Hours:Minutes    |
|--------------------------|------------|------------------|
| Algebra                  | 42         | 14:54            |
| Calculus Single Variable | 9          | 4:24             |
| Writing (All Subjects)   | 11         | 4:02             |
| Intro Accounting         | 1          | 0:08             |
| Statistics               | 1          | 0:22             |
| General Chemistry        | 17         | 10:10            |
| Career Writing           | 7          | 4:05             |
| Biology                  | 1          | 0:24             |
| Essay Center             | 181        | 105:35:00        |
| Basic Math Skills        | 15         | 4:17             |
| Intro Human A&P          | 1          | 0:08             |
| Introductory Finance     | 1          | 0:20             |
| Organic Chemistry        | 1          | 0:20             |
| Geometry & Trigonometry  | 2          | 1:25             |
| <b>Total</b>             | <b>290</b> | <b>150:34:00</b> |

**USAGE REPORT FOR****Wyoming CC Commission -- EWC-Outreach Centers 08-09:22708**

From 08/01/2008 00:00 to 03/03/2009 23:59

**Total Usage to Date**

|                            |           |                 |
|----------------------------|-----------|-----------------|
| <b>Total Registrations</b> | <b>87</b> |                 |
| Online Writing Lab         | 65        | 37:55:00        |
| Submitted Questions        | 2         | 0:40            |
| Live Sessions              | 8         | 2:53            |
| <b>TOTAL INTERACTIONS</b>  | <b>75</b> | <b>41:28:00</b> |

**Usage for Period Aug 01, 2008 to Mar 04,2009**

|                                  |    |
|----------------------------------|----|
| Distinct users during period:    | 45 |
| New registrations during period: | 80 |

**By Interaction type**

| Interaction Type    | Sessions  | Hours:Minutes   |
|---------------------|-----------|-----------------|
| Online Writing Lab  | 65        | 37:55:00        |
| Live Sessions       | 8         | 2:53            |
| Submitted Questions | 2         | 0:40            |
| <b>Total</b>        | <b>75</b> | <b>41:28:00</b> |

**By Subject**

| Subject                  | Sessions  | Hours:Minutes   |
|--------------------------|-----------|-----------------|
| Algebra                  | 1         | 0:09            |
| Calculus Single Variable | 3         | 1:41            |
| Intro Accounting         | 1         | 0:07            |
| Writing (All Subjects)   | 1         | 0:12            |
| Career Writing           | 2         | 1:10            |
| Biology                  | 1         | 0:20            |
| Essay Center             | 63        | 36:45:00        |
| Basic Math Skills        | 1         | 0:32            |
| Introductory Finance     | 1         | 0:12            |
| Geometry & Trigonometry  | 1         | 0:20            |
| <b>Total</b>             | <b>75</b> | <b>41:28:00</b> |